



Oximio is an essential link in the clinical trial lifecycle as a trusted provider and is dedicated to expediting research to find effective treatment and cures for all living beings.

Our values, care, commitment, integrity, awareness, and innovation are evident in everything we do and communicated to all our employees.

We develop, maintain, and improve the Quality Management System, to prevent or reduce undesirable situations.

Quality is the responsibility of all divisions and all employees. All employees are responsible for Quality and shall adhere to and act according to this policy to ensure patient safety.

## **Oximio is committed to the following:**

- Provide product and services safely and timely to our patients.
- Patient safety is of utmost importance to us and therefore all employees' actions directly affect our patients.
- Employees' contribution and compliance to Quality is integral to Oximio's success and overall commitment to quality.
- Employees are accountable for patient and customer satisfaction by living the values.
- To provide training and knowledge to our employees, to develop their skills and abilities, to achieve their commitment to compliance within this policy.
- To provide reliable and adequate information to employees, suppliers, customers, consumers, and external bodies.
- To provide services that meet the needs of our customers and guarantee their satisfaction.
- To strive for continuous improvement and set goals and action plans that shall support this policy.
- To always adhere to the requirements of local laws and regulations.
- Operationally to comply with Good Clinical Practice (GCP), Good Distribution Practice (GDP), Good Manufacturing Practice (GMP) and Good Documentation Practices (GDocP).
- To comply with certified ISO standards 9001 (Quality Management System) and other relevant standards.
- To commit on compliance to Company's Code of Conduct and Ethical Behaviour.
- Finance and Accounting shall adhere to the International Finance Reporting Standards (IFRS).
- Quality activities shall be measured through increase in customer satisfaction and reduction in quality non-compliance.